
TUCSON PLANNING COUNCIL FOR THE HOMELESS

General Council Meeting

June 10, 2010 Minutes

Co-chairs: Linda Kot, Dia Barney

Next Meeting: Thursday, July 8, 2010, 3:00-4:30 p.m., Rillito-Sabino Rm.
Sentinel Bldg., 320 N. Commerce Park Loop

1. **Minutes.** Jennifer Andersen moved and Stan Hamnett seconded that the minutes of the May meeting be approved as presented. **Motion passed.**
2. **Presentations.**
 - **Co-chairs Report.**
 - **Handclaps.** The co-chairs offered congratulations to: all those who presented the May Veterans Stand Down; the Continuum of Services (CoS) Committee volunteers who worked on the housing inventory chart (HIC) and point-in-time (PIT) surveys data entry to the HUD Data Exchange (HDX); and Skrappy's for raising the \$91,000 needed to purchase their building
Incoming co-chair Steven Nelson presented plaques to outgoing co-chairs Linda Kot and Dia Barney to thank TPCH for their leadership service.
 - **Common Ground update.** Dia and Linda have met with Albert Elias of the City of Tucson, who is working with his staff to determine the best city staff person to step co-chair this exploratory effort with Mark Clark. A workgroup co-chair should be named and the first workgroup meeting will be established
 - **Health Village for the Homeless.** Kathy Hall, manager of Southern Arizona Health Village for Homeless Program, presented and distributed a handout (attached) regarding this effort to help provide a seamless healthcare delivery system for those in need. They currently hope to begin outreach and operations in July, and to post the mobile clinic's schedule on their website, which is under construction. TPCH members invited them to the Tucson Homeless Connect coming up on July 30th.
3. **Committee Reports.**
 - **Membership Committee.** Jodie Barnes noted that the previous meeting's participants decided to focus on retention and recruitment, and will provide more information in July.
 - **Continuum of Services.** Jennifer Andersen reported. The initial steps of the annual HUD registration are completed and the appropriate date entered into the HUD Data Exchange (HDX). The HUD Notice of Fund Availability (NOFA) is currently expected to be between July 1st and August 1st. No evaluation of the previous application has yet been received. All agencies that must submit an Exhibit 2 should have received an electronic link to the general section of the HUD application, which has been published on at www.hudhre.info. Anyone anticipating applying for a new grant or bonus project should read the general section, which contains the requirements for applying for all discretionary grants. The specific rules applying to the continua of care this year will be published with the NOFA.
 - **HMIS.** Karen Caldwell reported. The TPCH HMIS had more than 7,700 unduplicated clients as of the committee's latest meeting. The committee's Reporting Workgroup continues developing standardized reports and processes for requesting special reports. The committee is anticipating the new HUD data standards. HUD grantees will begin submitting electronic annual progress reports (APRs) generated by HMIS on a staggered schedule, based on each program's year's end, as the HDX is fully implemented.

Committee Reports cont'd.

- **PTEH.** Gail Gibbons reported. The committee discussed progress on identified Plan To End Homelessness priorities; how best to engage representatives of multiple sectors outside of homeless services; agreed to recruit additional members; and elected Linda Kot as 2010-2011 committee chair.
- **Tucson Homeless Connect.** Don Blascak reported. Because state government furlough dates would prevent important services from being available on the previously planned date, the event has been rescheduled to Friday, July 30th. The committee met this morning, and reviewed preparations, outreach and media approaches. The committee has annualized its budget, and committed to raising the majority of needed funds and in-kind donations.

The committee brought for the motion that the TPCCH General Council approves allocation of up to \$4,000 for fiscal year 2010-2011 Tucson Homeless Connect events. Patricia Scott-Lopez and Barbara Montrose seconded. **Motion passed without opposition or abstention.**

- **Education Committee.** Eric Cross reported. The committee has changed the conference date to Friday, October 1st due to a conflict with an Arizona Department of Housing (ADOH) conference on the previously chosen date, is seeking a prestigious keynote speaker; and continuing to plan conference breakout sessions.
- **Emergency Services.** Brother David Buer reported. The committee has ordered 15,000 blankets. For the coming year's shelter programs, local congregations have pledged 2,381 bed nights. This means that 39 nights are fully subscribed, and only one night (the last night of the season) has no beds pledged. Project Summer Sun is in effect, with water (78 cases so far) and sunscreen being distributed.
- **Homeless Youth.** Laurie Mazerbo reported. The committee elected Laurie Mazerbo and Kevin Jackson as 2010-2011 co-chairs, and is working on the annual "Home is Where the Art is" awareness even for Saturday, November 13th at Skrappy's.
- **Discharge Planning.** Betty Bitgood reported. She and Dan Haley were elected as 2010-2011 co-chairs. Committee members have submitted updates for the "Guidelines on Getting Out". The committee hopes to publish the booklet next month. They are focusing on recruiting additional members, especially those who work with youth aging out of foster care.

4. New Business.

- **Veterans Diversion Court.** Debra White noted that a pilot project Veterans Diversion Court is available locally for misdemeanors. They are working with Tucson's Judge Pollard. Anyone working with a veteran who has a local warrant or City of Tucson issue who would like assistance should contact Deborah at 792-1450 extension 4570 or email her at debra.white2@va.gov and put "vet court" in the subject box. Participating veterans must agree to a treatment plan based on their needs and issues plus one-on-one case management through the Veterans Administration (VA). A participating veteran meets with Judge Pollard, who quashes the warrant on the first day, and ultimately dismissed the charges if the veteran is compliant. Veterans may be case managed by other agencies if they are willing to work with Debra, but they must be eligible for VA services. Veterans may determine their eligibility by checking with Gary Taylor in Building 90 of the VA, 3601 S. 6th Avenue. Veterans do not have to be homeless to benefit from this pilot program.
- **Additional VASH.** Mark Jensen noted that HUD and the Veterans Administration announced that Tucson will receive an additional 75 VA Supported Housing (VASH) vouchers once the local VA homeless program has hired the additional staff needed to serve the veterans who apply. There will be a VASH program orientation every Wednesday morning at 9:00 a.m. in Building 90 of the VA.

5. Next Meeting. Thursday, July 8, 2010, 3:00-4:30 p.m., Rillito-Sabino Room, Sentinel Building, 320 N. Commerce Park Loop.

Submitted by Settle Madden

Attendance

Jennifer	Andersen	New Beginnings for Women & Children	jandersen@nbwctucson.org
Jodie Earll	Barnes	City of Tucson	jodie.barnes@tucsonaz.gov
Dia	Barney	COPE	dbarney@copecommunityservices.org
Betty	Bitgood	Hope of Glory Ministries	betty@tucsonhope.org
Don	Blascak	ICH	dblascak@comcast.net
David	Buer, ofm	Franciscans	buerofm@gmail.com
Anthony	Bustamante	Giving Tree	mr.busta2@gmail.com
Karen	Caldwell	Primavera Foundation	kcaldwell@primavera.org
Beth	Carey	SAAF	bcarey@saaf.org
Leslie	Carlson	Implementation Coordinator PTEH	lacarlson@cox.net
Eric	Cross	CODAC	ecross@codac.org
Anna	Garcia	Arizona Housing & Prevention Services	hotteller03@yahoo.com
Gail	Gibbons	DES	gail.gibbons@azdes.gov
Lisa	Griffin	Open Inn	lgriffin@openinn.org
Olivia	Gutzman	CPSA	olivia.gutzman@cpsa-rbha.org
Kathy	Hall	Carondelet Manager SAHVHP	kathy.hall@carondelet.org
Stan	Hamnett	Gospel Rescue Mission	shamnett@grmtucson.com
Crystal	Hart	Giving Tree	cannhart-78@yahoo.com
Wendy	Heiden	La Frontera, Inc.	wheiden@lafrontera.org
Shawna	Hickem	El Rio CHC Broadway Clinic	shawna.hickem@yahoo.com
Al	Hubert	MCL/VFW	abc_hubert@comcast.net
John	Hudson	Pima County CDNC	jhudson@pima.gov
Kevin	Jackson	Wingspan	kjackson@wingspan.org
Mark	Jensen	SAVAHCS	mark.jensen2@va.gov
Kathleen	Joy	Community	desertjoy@juno.com
Lori	Kiefer	DKA	lkiefer@kdajobs.com
Linda	Kot	Primavera Foundation	lkot@primavera.org
Laurie	Mazerbo	Our Family Services	lmazerbo@ourfamilyservices.org
Barbara	Montrose	CPSA	barbara.montrose@cpsa-rbha.org
Steven	Nelson	Sullivan-Jackson Employment Center	steve.nelson@pima.gov
Philip	Pierce	Gospel Rescue Mission	ppierce@grmtucson.com
Val	Quadros	La Frontera, Inc.	vquadros@lafrontera.org
Phyllis	Russell	Esperanza en Escalante	prussell@eeeveterans.org
Patti	Scott-Lopez	CPSA	patricia.scott-lopez@cpsa-rbha.org
Jayne	Song-Gin	Youth On Their Own	song-gin@yoto.org
Mary Pat	Sullivan	Comin' Home	mpsullivan@cominhome.org
Janie	Villareal	El Rio CHC Broadway Clinic	janiev@elrio.org
Debra	White	SAVAHCS	debra.white2@va.gov

Southern Arizona Health Village for the Homeless Program

Contact Information:

Kathy Hall
Manager, Southern Arizona Health Village for the Homeless Program
Carondelet Health Network
Email: kathy.hall@carondelet.org
Phone: (520) 872-7262
Cell: (520) 306-7586

The goal of the Southern Arizona Health Village for the Homeless Program is to provide a seamless healthcare delivery system for those in need. The program is privately funded for \$2 million dollars over a five year period with sustainability component.

Delivery Systems:

- *Van of Hope* equipped with Pharmaceuticals and Telemedicine Technology for dermatology, wound, behavioral health, diabetes, ophthalmology...
- Nurse Practitioners for primary care
- Community Health Outreach worker/promotora to do enrollment and connect to social services resources
- School Liaison
- Behavioral Health
- Faith Community Nursing Network
- Designated Extended Care
 - Includes respite care
 - Home healthcare (shelters and other sites)

Primary Objectives

- To establish the consortium of partners for the Southern Arizona Health Village for the Homeless
- To improve clinical outcomes of the homeless
- To increase the number of healthcare service visits for the homeless
- To create the continuum of care for the Southern Arizona Health Village for the Homeless
- To reduce inappropriate utilization of emergency center resources

Current Status:

- **Established a consortium of partners and community subject matter experts**
Carondelet, El Rio, Interfaith Coalition for the Homeless, Pima Community Access Program, Primavera Foundation, Plan to End Homelessness, Casa Maria, Community Partnership of Southern Arizona, Dependable Health Services, Old Pueblo, Pima County, Primavera Foundation, Salvation Army, St. Elizabeth's Health Center, Tucson Fire Department, University Physicians, Veteran's Administration, Victory Worship Center, Z-Mansion
- **Purchased a van from St. Elizabeth's of Hungary.** The van had previously been used as a mobile podiatry clinic.

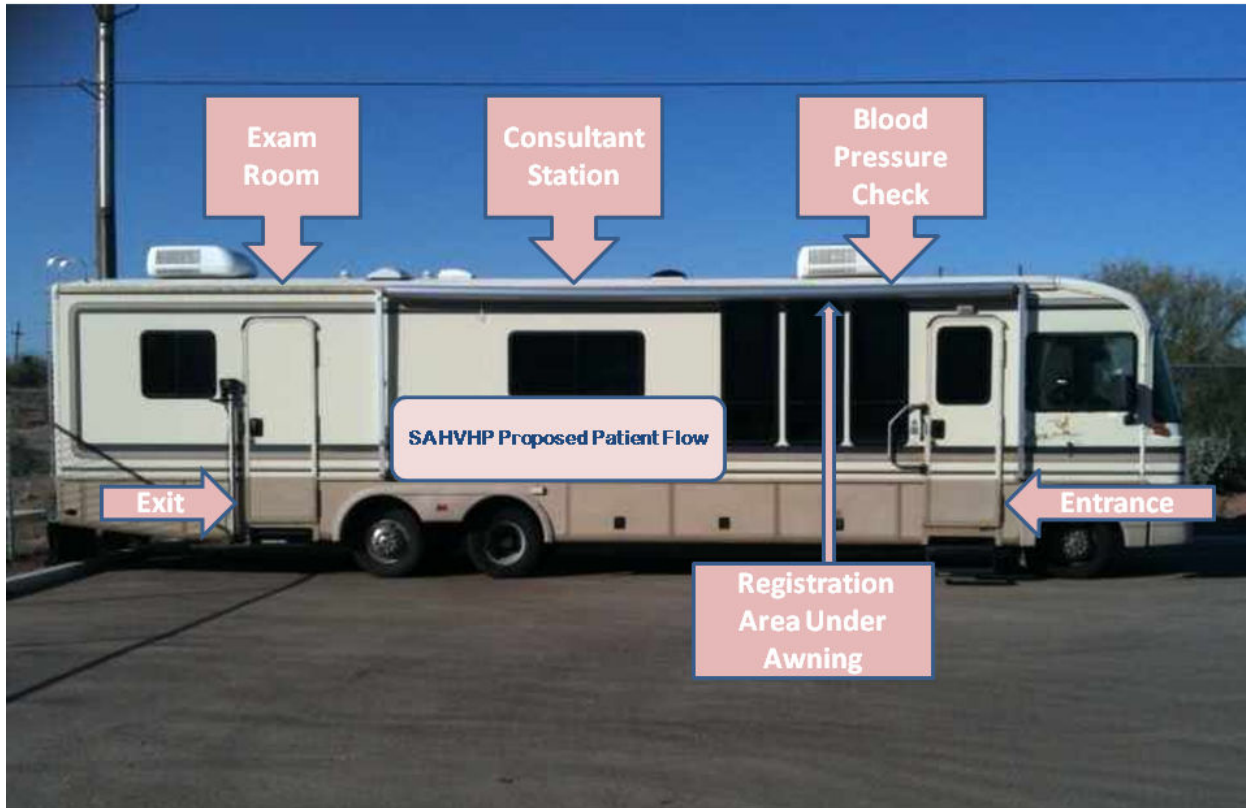


- **Hired a manager and held a program kick-off meeting**
- **Created an Advisory Group and received approval on the advisory bylaws**
- **Established Work Groups**
 - **Accessibility and Engagement**
Chair: Peggy Hutchison
 - **Definitions and Best Practices**
Chair: Ken Burton
 - **Behavioral Health Integrative Continuum**
Co-Chairs: Lori Milus and Virgil Hancock
 - **Case Management and Information Technology**
Chair: Donna Zazworsky
 - **Sustainability**
Chair: Kathy Byrne
- **Created Operations Teams**
 - Clinical; Financial; Evaluation

Current Status continued...

- **Van upgrades:** Safety check/upgrade on van mechanics, repairs to minor items in the coach, added running water. Currently adding a telemedicine partition.

- Signed a joint program agreement with El Rio
- Conducted clinical van walkthroughs and determined patient flow



- Discussed staffing requirements and agreed that four people will staff the van
 1. Nurse practitioner (s)
 - Pam Gleason (El Rio) and Gwen Gallegos (Carondelet / El Rio)
 2. A medical assistant who will take vitals, assist with throughput and give medications
 3. A promotora (from Primavera) who will handle registration/enrollment on the van in addition to facilitating social services
 4. A driver who will be responsible for driving the van, handling security and providing customer service.

Current Status continued...

- Identified telemedicine needs; received quotes and staged purchase orders for telemedicine equipment

Telemedicine

- **Specialty Consultations**
ER / General
Dermatology
Ophthalmology
- **Behavioral Health**
- **Diabetes classes**



Equipment includes:

- Telemedicine Walldock
- Traditional Remote set-up
- MyFi

Program Evaluation:

- Year 1 of operations: The evaluation will focus more on program implementation and process evaluation, and to study approaches for measuring outcomes.
- Subsequent years: The evaluation will include outcome evaluation, and the analysis of cumulative data to plan for sustainability.
- The Evaluation Plan will include:
 - evaluation questions
 - key measurement indicators
 - data sources for the indicators
 - schedules for data collection and reporting
 - process to encourage use of findings